

The New Year At Cumberland Municipal Utility

Starting January 1, 2020 Cumberland Sewer Facility is now under the management Of Cumberland Municipal Utility. The Utility has always billed for the Sewer Facility but did not take part in rate making or the day to day business of the Sewer Facility.

The Rec charge that you see on your bill covers any and all the debt that the Sewer Facility obtains. The usage per 1,000 gallons goes toward the operations & maintenance on the facility.

We try to keep the rates down each year but in order to meet the EPA and DNR regulations our facility must reach a certain Phosphate level. With our new facility we can meet those regulations because of the upgrade that happened in 2016.

The responsibilities of the departments are the operation and maintenance and repair of the entire wastewater infrastructure systems and facilities, including 15 wastewater lift stations located within the City of Cumberland. Along with these facilities mentioned, the department maintains, repairs and upgrades the city sewer mains and manholes. They monitor the MBR activated sludge system, record data and perform daily wastewater testing as part of the stringent stipulation required at the local, state and federal levels.

- Ways YOU can help keep the operation and maintenance costs down is to be careful on what you are putting down your toilet! Products that should NOT be flushed down your toilet and into the sewer are:

Feminine products, Paper Towels, Non-Biodegradable items such as; Clorox Cleaning wipes, Swifter Floor Cleaning Pads.

Another way that has kept operation and maintenance expenses down is the Facility being operated by only two employees who have done a great job of running this high-tech facility. The facility operates under the direct supervision of the Wastewater Operations Supervisor, Katie Goin and Lead Wastewater Operator, Randy Pederson.

Katie Goin started her career back in 2000 and then began with the City of Cumberland in 2006 as a Grade 4 wastewater operator and Grade 4 laboratory technician. Seven years later, the city council promoted her to Advanced Plant Manager. Despite inheriting a 32-year-old facility in need of many improvements, Goin overcame many challenges, modernizing operations and improving facility performance. Katie is married to Charles Goin and they have two beautiful daughters Elsie and Emma. Katie on her time off from the Sewer Facility loves to scavenge for Mushrooms in the woods. Katie and her family enjoy fishing, hunting and taking in the outdoors together.

Randy Pederson started his wastewater career in 2011 with the City of Cumberland Sewer Department and since then has become a Grade 4 Advanced Wastewater Operator. Randy is very instrumental in the success of the Sewer Department and takes pride in his duties. Randy is married to Tracy and they have three lovely children together, Megan, Jake and Jared. Randy and his family love to travel together and experience our beautiful country. On Randy's time off from the Sewer Facility he enjoys hunting and fishing in the great outdoors.



Many of us take for granted the flow of the water in and out of our homes and businesses. We have access to safe, clean water and sanitation services by simply turning on a faucet or flushing a toilet. We tend to forget about the vast infrastructure beneath our feet, without this infrastructure the community of Cumberland wouldn't be what it is today. We are excited to add the Sewer Facility to our team and have them be a part of Cumberland Municipal Utility.

With Sewer related emergencies please call the Sewer Facility

715-822-2951

With Billing or Management concerns please call CMU

715-822-2595

Don't Get Caught In The Dark

The Winter Emergency Period, often referred to as "moratorium" began on November 1st. In order to keep electric rates low in our community, Cumberland Municipal Utilities make use of all methods available to collect unpaid bills accumulated during the moratorium. If you have not been paying your bill, we urge you to start paying any past-due balances now to avoid disconnection in April. If you are a tenant, please refer to the following regarding Cumberland Municipal Utility's policy on offering Deferred Payment Agreements for Tenants with past due accounts. With the passing of 2013 WISCONSIN ACT 274, tenants may not be eligible for deferred payment plans if **ANY** of the following conditions apply;

1. The residential tenants have greater than \$100 of account arrearages that are more than 90 days past due for the utilities that bill monthly.
2. The tenant has defaulted on a deferred payment agreement in the past 12 months.
3. The residential tenant is responsible for account arrearages that were placed on any property owner's tax bill in the utility's service territory in the past 24 months.
4. The residential tenant has a balance that accrued during the winter moratorium that is more than 80 days past due.

If you are a renter and any of these conditions apply, you may be in jeopardy of not being eligible for deferred payment plans in the future. It is highly advised to keep current with your bills to avoid disconnection.

Help the Cumberland Volunteer Fire Department and Cumberland Utility by

Adopting a Fire Hydrant

In the event of a fire emergency, could firefighters find the fire hydrant near your home?

When you are working with a shovel or a plow, PLEASE pay attention to where you're putting your mounds of snow. Too many times these piles can end on top of a fire hydrant making it difficult or near impossible for Firefighters to find. Please make it a point to uncover your fire hydrant after each snowfall. Clear a path approximately 3 feet around the hydrant and if you can shovel a path from the street or roadway up to the hydrant. These actions will allow the Fire Department to quickly locate the hydrant, obtain a water supply and room to work with this hydrant to keep our community safe, should the need arise.

Please Consider helping a neighbor with a medical condition or who is elderly to ensure their hydrant is cleared. *The act of kindness will benefit the entire neighborhood.*

If a fire hydrant is buried by snow, valuable time is being used digging it out. This extra time could truly make a difference between life and death.

ON BEHALF OF THE ENTIRE CUMBERLAND FIRE DEPARTMENT AND CUMBERLAND MUNICIPAL UTILITY,

THANK YOU FOR KEEPING OUR HYDRANTS CLEAR AND COMMUNITY SAFE!

HAPPY NEW YEAR